

The Panelmate Power Pro software for the 1700 series of Panelmates is a 32-bit software that will run with Windows 32-bit system. The preferred operating system is Windows XP, however, the software can run in the following environments.

#### **Windows 7, 32-bit**

To run the software in Windows 7, 32-bit the user will need to set the compatibility mode of both the SETUP.EXE file that installs the software and the PMCONFIG.EXE file.

SETUP.EXE – To set the compatibility mode, after inserting the installation CD, the Main Menu of the software installation will appear. Choose the Browse CD option and Windows Explorer will open the directory of the CD. Right-click on the SETUP.EXE file and select the Properties. Click on the Compatibility tab in the Properties window, click the box next to, “Run this program in compatibility mode for:” and in the drop-down menu, select Windows XP (Service Pack 3). Click on Apply and then OK at the bottom of the window. Navigate back to the Main Menu of the software installation and Exit. Restart the SETUP.EXE, choose INSTALL SOFTWARE and proceed through the installation.

PMCONFIG.EXE – Once the software is installed, click on the Windows Start menu, go to All Programs, find the Panelmate Power Pro Software and right-click on it. Go to the Properties and set the compatibility in the same way as was done with the SETUP.EXE.

#### **Windows 7, 64-bit**

The software will have to be installed and run in XP Mode on Windows 7 64-bit systems. I’m including a link to Microsoft where you can download & install Virtual PC on your computer. I would recommend that you involve someone from your IT Department to review this information and help you with the installation and set up since most IT depts. will have systems locked down so programs cannot be installed. <https://www.microsoft.com/en-us/download/details.aspx?id=3702>

Once the Virtual PC is installed, it will allow you to run Windows XP as a virtual machine and you have to be in that virtual machine mode to install and use the Panelmate software. The virtual COM Port in XP Mode will also need to be linked to the physical COM port of your computer to allow communications to the Panelmate.